



RFP #051321
REQUEST FOR PROPOSALS
for
Public Safety Software

Proposal Due Date: May 13, 2021, 4:30 p.m., Central Time

Sourcewell, a State of Minnesota local government agency and service cooperative, is requesting proposals for Public Safety Software to result in a contracting solution for use by its Participating Entities. Sourcewell Participating Entities include thousands of governmental, higher education, K-12 education, nonprofit, tribal government, and other public agencies located in the United States and Canada. A full copy of the Request for Proposals can be found on the Sourcewell Procurement Portal [<https://proportal.sourcewell-mn.gov>]. Only proposals submitted through the Sourcewell Procurement Portal will be considered. Proposals are due no later than May 13, 2021, at 4:30 p.m. Central Time, and late proposals will not be considered.

Solicitation Schedule

Public Notice of RFP Published:	March 25, 2021
Pre-proposal Conference:	April 15, 2021, 10:00 a.m., Central Time
Question Submission Deadline:	May 6, 2021, 4:30 p.m., Central Time
Proposal Due Date:	May 13, 2021, 4:30 p.m., Central Time Late responses will not be considered.
Opening:	May 13, 2021, 6:30 p.m., Central Time **

** SEE RFP SUB-SECTION V. G. "OPENING"

I. ABOUT SOURCEWELL PARTICIPATING ENTITIES

A. SOURCEWELL

Sourcewell is a State of Minnesota local government agency and service cooperative created under the laws of the State of Minnesota (Minnesota Statutes Section 123A.21) that facilitates a competitive public solicitation and contract award process for the benefit of its 50,000+ participating entities across the United States and Canada. Sourcewell's solicitation process complies with State of Minnesota law and policies, conforms to Canadian trade agreements, and results in cooperative contracting solutions from which Sourcewell's Participating Entities procure equipment, products, and services.

Cooperative contracting provides participating entities and vendors increased administrative efficiencies and the power of combined purchasing volume that result in overall cost savings. At times, Sourcewell also partners with other purchasing cooperatives to combine the purchasing volume of their membership into a single solicitation and contract expanding the reach of contracted vendors' potential pool of end users.

Sourcewell uses a website-based platform, the Sourcewell Procurement Portal, through which all proposals to this RFP must be submitted.

B. USE OF RESULTING CONTRACTS

In the United States, Sourcewell's contracts are available for use by:

- Federal and state government entities;
- Cities, towns, and counties/parishes;
- Education service cooperatives;
- K-12 and higher education entities;
- Tribal government entities;
- Some nonprofit entities; and
- Other public entities.

In Canada, Sourcewell's contracts are available for use by:

- Provincial and territorial government departments, ministries, agencies, boards, councils, committees, commissions, and similar agencies;
- Regional, local, district, and other forms of municipal government, municipal organizations, school boards, and publicly-funded academic, health, and social service entities referred to as MASH sector (this should be construed to include but not be limited to the Cities of Calgary, Edmonton, Toronto, Calgary, Ottawa, and Winnipeg), as well as any corporation or entity owned or controlled by one or more of the preceding entities;

- Crown corporations, government enterprises, and other entities that are owned or controlled by these entities through ownership interest;
- Members of the Rural Municipalities of Alberta (RMA) and their represented Associations, Saskatchewan Association of Rural Municipalities (SARM), Saskatchewan Urban Municipalities Association (SUMA), Association of Manitoba Municipalities (AMM), Local Authority Services (LAS), Municipalities Newfoundland and Labrador (MNL), Nova Scotia Federation of Municipalities (NSFM), and Federation of Prince Edward Island Municipalities (FPEIM).

For a listing of current United States and Canadian Participating Entities visit Sourcewell's website (note: there is a tab for each country's listing): <https://www.sourcewell-mn.gov/sourcewell-for-vendors/agency-locator>.

Access to contracted equipment, products, or services by Participating Entities is typically through a purchase order issued directly to the applicable vendor. A Participating Entity may request additional terms or conditions related to a purchase. Use of Sourcewell contracts is voluntary and Participating Entities retain the right to obtain similar equipment, products, or services from other sources.

To meet Participating Entities' needs, public notice of this RFP has been broadly published, including notification in the United States to each state-level procurement department for possible re-posting.

Proof of publication will be available at the conclusion of the solicitation process.

II. EQUIPMENT, PRODUCTS, AND SERVICES

A. SOLUTIONS-BASED SOLICITATION

This RFP and contract award process is a solutions-based solicitation; meaning that Sourcewell is seeking equipment, products, or services that meet the general requirements of the scope of this RFP and that are commonly desired or are required by law or industry standards.

B. REQUESTED EQUIPMENT, PRODUCTS, OR SERVICES

It is expected that Proposers will offer a wide array of equipment, products, or services at lower prices and with better value than what they would ordinarily offer to a single government entity, a school district, or a regional cooperative.

1. Sourcewell is seeking proposals for Public Safety Software, including standalone software, Software as a Service (SaaS) platforms, or cloud-based solutions, designed or primarily intended for use by law enforcement, fire/rescue, EMS, and emergency management agencies and personnel, such as:

- a. Computer Aided Dispatch (CAD);
- b. Records Management Software (RMS);
- c. Learning Management Software (LMS);
- d. Situational awareness and information management systems;
- e. Incident command, logging recorder, and evidence, ticketing, or citation management systems;
- f. Scheduling, workforce management, and billing systems;
- g. Application-based alerting or paging systems;
- h. Personnel, non-fleet asset, resource, and controlled substance tracking or location solutions; and,
- i. Services related to the offering of the solutions described in Sections 1. a. – h. above, including installation, training, maintenance, integration, support, data analytics, and customization.

2. This solicitation does not include those equipment, products, or services covered under categories included in contracts currently maintained by Sourcewell:

- a. Fleet Management Services (RFP #060618);
- b. Unified Communications, Contact Center, and Related Services, Equipment, and Applications (RFP #022719);
- c. Wireless Voice and Data Services with Related Solutions, Equipment, and Accessories (RFP #080119);
- d. Technology Catalog Solutions (RFP #081419);
- e. Public Safety Video Surveillance Solutions with Related Equipment, Software and Accessories (RFP #010720);
- f. Public Sector and Education Administration Software Solutions with Related Services (RFP #090320);
- g. Fleet Management Technologies with Related Software Solutions (RFP #020221);
- h. Facility Security Systems, Equipment, and Software with Related Services (RFP #030421); and,
- i. Public Safety Communications Technology and Hardware Solutions (RFP #042021).

A Proposer may elect to offer a materials-only solution, a turn-key solution, or an alternative solution. Generally, a turn-key solution is most desirable to Sourcewell and its Participating Entities, however, it is not mandatory or required.

Proposers may include related equipment, accessories, and services to the extent that these solutions are complementary to the equipment, products, or service(s) being proposed.

Generally, the solutions for Participating Entities are turn-key solutions, providing a combination of equipment, products and services, delivery, and installation to a properly operating status. However, equipment or products only solutions may be appropriate for situations where Participating Entities possess the ability, either in-house or through local third-

party contractors, to properly install and bring to operation the equipment or products being proposed.

Sourcewell prefers vendors that provide a sole source of responsibility for the products and services provided under a resulting contract. If Proposer requires the use of dealers, resellers, or subcontractors to provide the products or services, the Proposal should address how the products or services will be provided to Participating Entities and describe the network of dealers, resellers, and/or subcontractors that will be available to serve Participating Entities under a resulting contract.

Sourcewell desires the broadest possible selection of equipment, products, and services being proposed over the largest possible geographic area and to the largest possible cross-section of Sourcewell current and future Participating Entities.

C. REQUIREMENTS

It is expected that Proposers have knowledge of all applicable industry standards, laws, and regulations and possess an ability to market and distribute the equipment, products, or services to Participating Entities.

1. Safety Requirements. All items proposed must comply with current applicable safety or regulatory standards or codes.
2. Deviation from Industry Standard. Deviations from industry standards must be identified with an explanation of how the equipment, products, and services will provide equivalent function, coverage, performance, and/or related services.
3. New Equipment and Products. Proposed equipment and products must be for new, current model; however, Proposer may offer certain close-out equipment or products if it is specifically noted in the Pricing proposal.
4. Delivered and operational. Unless clearly noted in the Proposal, equipment and products must be delivered to the Participating Entity as operational.
5. Warranty. All equipment, products, supplies, and services must be covered by a warranty that is the industry standard or better.

D. ANTICIPATED CONTRACT TERM

Sourcewell anticipates that the term of any resulting contract(s) will be four (4) years. Up to two one-year extensions may be offered based on the best interests of Sourcewell and its Participating Entities.

E. ESTIMATED CONTRACT VALUE AND USAGE

Based on past volume of similar contracts, the estimated annual value of all transactions from contracts resulting from this RFP are anticipated to be USD \$80 Million; therefore, proposers are expected to propose volume pricing. Sourcewell anticipates considerable activity under the

contract(s) awarded from this RFP; however, sales and sales volume from any resulting contract are not guaranteed.

F. MARKETING PLAN

Proposer's sales force will be the primary source of communication with Participating Entities. The Proposer's Marketing Plan should demonstrate Proposer's ability to deploy a sales force or dealer network to Participating Entities, as well as Proposer's sales and service capabilities. It is expected that Proposer will promote and market any contract award.

G. ADDITIONAL CONSIDERATIONS

1. Contracts will be awarded to Proposers able to best meet the need of Participating Entities. Proposers should submit their complete line of equipment, products, or services that are applicable to the scope of this RFP.
2. Proposers should include all relevant information in its proposal, since Sourcewell cannot consider information that is not included in the Proposal. Sourcewell reserves the right to verify Proposer's information and may request clarification from a Proposer, including samples of the proposed equipment or products.
3. Depending upon the responses received in a given category, Sourcewell may need to organize responses into subcategories in order to provide the broadest coverage of the requested equipment, products, or services to Participating Entities. Awards may be based on a subcategory.
4. A Proposer's documented negative past performance with Sourcewell or its Participating Entities occurring under a previously awarded Sourcewell contract may be considered in the evaluation of a proposal.

III. PRICING

A. REQUIREMENTS

All proposed pricing must be:

1. Either Line-Item Pricing or Percentage Discount from Catalog Pricing, or a combination of these:
 - a. **Line-item Pricing** is pricing based on each individual product or services. Each line must indicate the Vendor's published "List Price," as well as the "Contract Price."
 - b. **Percentage Discount from Catalog or Category** is based on a percentage discount from a catalog or list price, defined as a published Manufacturer's Suggested Retail Price (MSRP) for the products or services. Individualized percentage discounts can be applied to any number of defined product groupings. Proposers will be responsible for providing and maintaining current published MSRP with Sourcewell, and this pricing must be included in its proposal and provided throughout the term of any Contract resulting from this RFP.

2. The Proposer's ceiling price (Ceiling price means that the proposed pricing will be considered as the highest price for which equipment, products, or services may be billed to a Participating Entity). However, it is permissible for vendors to sell at a price that is lower than the contracted price;
3. Stated in U.S. and Canadian dollars (as applicable); and
4. Clearly understood, complete, and fully describe the total cost of acquisition (e.g., the cost of the proposed equipment, products, and services delivered and operational for its intended purpose in the Participating Entity's location).

Proposers should clearly identify any costs that are NOT included in the proposed product or service pricing. This may include items such as installation, set up, mandatory training, or initial inspection. Include identification of any parties that impose such costs and their relationship to the Proposer. Additionally, Proposers should clearly describe any unique distribution and/or delivery methods or options offered in the Proposal.

B. ADMINISTRATIVE FEES

Proposers are expected to pay to Sourcewell an administrative fee in exchange for Sourcewell facilitating the resulting contracts. The administrative fee is normally calculated as a percentage of the total sales to Participating Entities for all contracted equipment, products, or services made during a calendar quarter, and is typically one percent (1%) to two percent (2%). In some categories, a flat fee may be an acceptable alternative.

IV. CONTRACT

Proposers awarded a contract will be required to execute a contract with Sourcewell (see attached template). Only those modifications the Proposer indicates in its proposal will be available for discussion. Much of the language in the Contract reflects Minnesota legal requirements and cannot be altered. Numerous and/or onerous exceptions that contradict Minnesota law may result in the Proposal being disqualified from further review and evaluation.

To request a modification to the Contract terms, conditions, or specifications, a Proposer must complete and submit the Exceptions to Terms, Conditions, or Specifications table, with all requested modifications, through the Sourcewell Procurement Portal at the time of submitting the Proposer's Proposal. Exceptions must:

1. Clearly identify the affected article and section, and
2. Clearly note what language is requested to be modified.

Unclear requests will be automatically denied.

Only those exceptions that have been accepted by Sourcewell will be included in the contract document provided to the awarded vendor for signature.

If a Proposer receives a contract award resulting from this solicitation it will have up to 30 days to sign and return the contract. After that time, at Sourcewell's sole discretion, the contract award may be revoked.

V. RFP PROCESS

A. PRE-PROPOSAL CONFERENCE

Sourcewell will hold an optional, non-mandatory pre-proposal conference via webcast on the date and time noted on page one of this RFP and on the Sourcewell Procurement Portal. The purpose of this conference is to allow potential Proposers to ask questions regarding this RFP and Sourcewell's competitive contracting process. Information about the webcast will be sent to all entities that have registered for this solicitation opportunity through their Sourcewell Procurement Portal Vendor Account. Pre-proposal conference attendance is optional.

B. QUESTIONS REGARDING THIS RFP AND ORAL COMMUNICATION

Questions regarding this RFP must be submitted through the Sourcewell Procurement Portal. The deadline for submission of questions is found in the Solicitation Schedule and on the Sourcewell Procurement Portal. Answers to questions will be issued through an addendum to this RFP. Repetitive questions will be summarized into a single answer and identifying information will be removed from the submitted questions.

All questions, whether specific to a Proposer or generally related to the RFP, must be submitted using this process. Do not contact individual Sourcewell staff to ask questions or request information as this may disqualify the Proposer from responding to this RFP. Sourcewell will not respond to questions submitted after the deadline.

C. ADDENDA

Sourcewell may modify this RFP at any time prior to the proposal due date by issuing an addendum. Addenda issued by Sourcewell become a part of the RFP and will be delivered to potential Proposers through the Sourcewell Procurement Portal. Sourcewell accepts no liability in connection with the delivery of any addenda.

Before a proposal will be accepted through the Sourcewell Procurement Portal, all addenda, if any, must be acknowledged by the Proposer by checking the box for each addendum. It is the responsibility of the Proposer to check for any addenda that may have been issued up to the solicitation due date and time.

If an addendum is issued after a Proposer submitted its proposal, the Sourcewell Procurement Portal will WITHDRAW the submission and change the Proposer's proposal status to INCOMPLETE. The Proposer can view this status change in the "MY BIDS" section of the Sourcewell Procurement Portal Vendor Account. The Proposer is solely responsible to check the

“MY BIDS” section of the Sourcewell Procurement Portal Vendor Account periodically after submitting its Proposal (and up to the Proposal due date). If the Proposer’s Proposal status has changed to INCOMPLETE, the Proposer is solely responsible to:

- i) make any required adjustments to its proposal;
- ii) acknowledge the addenda; and
- iii) ensure the re-submitted proposal is received through the Sourcewell Procurement Portal no later than the Proposal Due Date and time shown in the Solicitation Schedule above.

D. PROPOSAL SUBMISSION

Proposer’s complete proposal must be submitted through the Sourcewell Procurement Portal no later than the date and time specified in the Solicitation Schedule. Any other form of proposal submission, whether electronic, paper, or otherwise, will not be considered by Sourcewell. **Late proposals will not be considered.** It is the Proposer’s sole responsibility to ensure that the proposal is received on time.

It is recommended that Proposers allow sufficient time to upload the proposal and to resolve any issues that may arise. The time and date that a Proposal is received by Sourcewell is solely determined by the Sourcewell Procurement Portal web clock.

In the event of problems with the Sourcewell Procurement Portal, follow the instructions for technical support posted in the portal. It may take up to twenty-four (24) hours to respond to certain issues.

Upon successful submission of a proposal, the Portal will automatically generate a confirmation email to the Proposer. If the Proposer does not receive a confirmation email, contact Sourcewell’s support provider at support@bidsandtenders.ca.

To ensure receipt of the latest information and updates via email regarding this solicitation, or if the Proposer has obtained this solicitation document from a third party, the onus is on the Proposer to create a Sourcewell Procurement Portal Vendor Account and register for this solicitation opportunity.

Within the Procurement Portal, all proposals must be digitally acknowledged by an authorized representative of the Proposer attesting that the information contained in the proposal is true and accurate. By submitting a proposal, Proposer warrants that the information provided is true, correct, and reliable for purposes of evaluation for potential contract award. The submission of inaccurate, misleading, or false information is grounds for disqualification from a contract award and may subject the Proposer to remedies available by law.

E. GENERAL PROPOSAL REQUIREMENTS

Proposals must be:

- In substantial compliance with the requirements of this RFP or it will be considered nonresponsive and be rejected.
- Complete. A proposal will be rejected if it is conditional or incomplete.
- Submitted in English.
- Valid and irrevocable for 90 days following the Proposal Due Date.

Any and all costs incurred in responding to this RFP will be borne by the Proposer.

F. PROPOSAL WITHDRAWAL

Prior to the proposal deadline, a Proposer may withdraw its proposal.

G. OPENING

The Opening of Proposals will be conducted electronically through the Sourcewell Procurement Portal. A list of all Proposers will be made publicly available in the Sourcewell Procurement Portal after the Proposal Due Date, but no later than the Opening time listed in the Solicitation Schedule.

To view the list of Proposers, verify that the Sourcewell Procurement Portal opportunities list search is set to "All" or "Closed." The solicitation status will automatically change to "Closed" after the Proposal Due Date and Time.

VI. EVALUATION AND AWARD

A. EVALUATION

It is the intent of Sourcewell to award one or more contracts to responsive and responsible Proposer(s) offering the best overall quality, selection of equipment, products, and services, and price that meet the commonly requested specifications of Sourcewell and its Participating Entities. The award(s) will be limited to the number of Proposers that Sourcewell determines is necessary to meet the needs of Participating Entities. Factors to be considered in determining the number of contracts to be awarded in any category may include the following:

- The number of and geographic location of:
 - Proposers necessary to offer a comprehensive selection of equipment, products, or services for Participating Entities' use.
 - A Proposer's sales and service network to assure availability of product supply and coverage to meet Participating Entities' anticipated needs.
- Total evaluation scores.
- The attributes of Proposers, and their equipment, products, or services, to assist Participating Entities achieve environmental and social requirements, preferences, and goals. Information submitted as part of a proposal should be as specific as possible

when responding to the RFP. Do not assume Sourcewell's knowledge about a specific vendor or product.

B. AWARD(S)

Award(s) will be made to the Proposer(s) whose proposal conforms to all conditions and requirements of the RFP, and consistent with the award criteria defined in this RFP.

Sourcewell may request written clarification of a proposal at any time during the evaluation process.

Proposal evaluation will be based on the following scoring criteria and the Sourcewell Evaluator Scoring Guide (available in the Sourcewell Procurement Portal):

Conformance to RFP Requirements	50
Financial Viability and Marketplace Success	75
Ability to Sell and Deliver Service	100
Marketing Plan	50
Value Added Attributes	75
Warranty	50
Depth and Breadth of Offered Equipment, Products, or Services	200
Pricing	400
TOTAL POINTS	1000

C. PROTESTS OF AWARDS

Any protest made under this RFP by a Proposer must be in writing, addressed to Sourcewell's Executive Director, and delivered to the Sourcewell office located at 202 12th Street NE, P.O. Box 219, Staples, MN 56479. The protest must be received no later than 10 calendar days' following Sourcewell's notice of contract award(s) or non-award and must be time stamped by Sourcewell no later than 4:30 p.m., Central Time.

A protest must include the following items:

- The name, address, and telephone number of the protester;
- The original signature of the protester or its representative;
- Identification of the solicitation by RFP number;
- A precise statement of the relevant facts;
- Identification of the issues to be resolved;
- Identification of the legal or factual basis;
- Any additional supporting documentation; and
- Protest bond in the amount of \$20,000, except where prohibited by law or treaty.

Protests that do not address these elements will not be reviewed.

D. RIGHTS RESERVED

This RFP does not commit Sourcewell to award any contract and a proposal may be rejected if it is nonresponsive, conditional, incomplete, conflicting, or misleading. Proposals that contain false statements or do not support an attribute or condition stated by the Proposer may be rejected.

Sourcewell reserves the right to:

- Modify or cancel this RFP at any time;
- Reject any and all proposals received;
- Reject proposals that do not comply with the provisions of this RFP;
- Select, for contracts or for discussion, a proposal other than that with the lowest cost;
- Independently verify any information provided in a Proposal;
- Disqualify any Proposer that does not meet the requirements of this RFP, is debarred or suspended by the United States or Canada, State of Minnesota, Participating Entity's state or province; has an officer, or other key personnel, who have been charged with a serious crime; or is bankrupt, insolvent, or where bankruptcy or insolvency are a reasonable prospect;
- Waive or modify any informalities, irregularities, or inconsistencies in the proposals received;
- Clarify any part of a proposal and discuss any aspect of the proposal with any Proposer; and negotiate with more than one Proposer;
- Award a contract if only one responsive proposal is received if it is in the best interest of Participating Entities; and
- Award a contract to one or more Proposers if it is in the best interest of Participating Entities.

E. DISPOSITION OF PROPOSALS

All materials submitted in response to this RFP will become property of Sourcewell and will become public record in accordance with Minnesota Statutes Section 13.591, after negotiations are complete. Sourcewell considers that negotiations are complete upon execution of a resulting contract. It is the Proposer's responsibility to clearly identify any data submitted that it considers to be protected. Proposer must also include a justification for the classification citing the applicable Minnesota law.

Sourcewell will not consider the prices submitted by the Proposer to be confidential, proprietary, or trade secret materials. Financial information, including financial statements, provided by a Proposer is not considered trade secret under the statutory definition.

The Proposer understands that Sourcewell will reject proposals that are marked confidential or nonpublic, either substantially or in their entirety.



4/7/2021

Addendum No. 1

Solicitation Number: RFP 051321

Solicitation Name: Public Safety Software

Consider the following Questions and Answers to be part of the above-titled solicitation documents. The remainder of the documents remain unchanged.

Question 1:

The RFP refers to the Admin Fee as 1 percent to 2 percent. Is it the vendor discretion whether it is 1 percent or is it 2 percent?

Answer 1:

Refer to RFP Section III. B. – Administrative Fees, for directions on proposing an administrative fee. It is left to the discretion of each proposer to determine and propose an administrative fee that is consistent with its business and its industry.

Question 2:

If a product is ordered under an awarded contract within the period of performance, can the performance of the services extend past the contract end date?

Answer 2:

Refer to template contract Section 6. A. – Orders and Payment, “All Participating Entity orders under this Contract must be issued prior to expiration of this Contract; however, Vendor performance, Participating Entity payment, and any applicable warranty periods or other Vendor or Participating Entity obligations may extend beyond the term of this Contract.”

Question 3:

Are there specific guidelines for travel rate pricing to be used when proposing in person training?

Answer 3:

It is left to the discretion of each proposer to determine and propose the pricing approach that aligns with its business methods and satisfies all the requirements of RFP Article III - Pricing. Proposals are evaluated based on the criteria stated in the RFP.

Question 4:

The template contract refers to licenses in Section 19. B. Is it accurate to say that while Sourcewell does not require us to obtain business licenses for local governments, that a government entity may require us to do that as a condition of using the Sourcewell contract?

Answer 4:

Yes.

End of Addendum

Acknowledgement of this Addendum to RFP 051321 posted to the Sourcewell Procurement Portal on 4/7/2021, is required at the time of proposal submittal.



4/8/2021

Addendum No. 2

Solicitation Number: RFP 051321

Solicitation Name: Public Safety Software

Consider the following Question and Answer to be part of the above-titled solicitation documents. The remainder of the documents remain unchanged.

Question 1:

Is it permissible to add subcontractors in the future or must they be declared during bid submission? We currently do not use subcontractors but may in the future if the demand for our product increases.

Answer 1:

It is left to the discretion of each proposer to determine the information or documentation necessary to best demonstrate their ability to serve Sourcewell Participating Entities and satisfy all the requirements included in the questionnaire tables. If a proposer may require the use of subcontractors, reference should be made to RFP Section II. B. – Requested Equipment, Products, or Services. “If Proposer requires the use of dealers, resellers, or subcontractors to provide the products or services, the Proposal should address how the products or services will be provided to Participating Entities and describe the network of dealers, resellers, and/or subcontractors that will be available to serve Participating Entities under a resulting contract.”

In addition, refer generally to template contract Section 2. C. – Dealers, Distributors, and/or Resellers, for the manner in which an awarded supplier provides sales or service provider updates during the contract term.

End of Addendum

Acknowledgement of this Addendum to RFP 051321 posted to the Sourcewell Procurement Portal on 4/8/2021, is required at the time of proposal submittal.



4/9/2021

Addendum No. 3

Solicitation Number: RFP 051321

Solicitation Name: Public Safety Software

Consider the following Question and Answer to be part of the above-titled solicitation documents. The remainder of the documents remain unchanged.

Question 1:

Is it permissible to include multiple pricing sheets as part of the response? Pricing models for the U.S. and Canada are typically different.

Answer 1:

It is left to the discretion of each proposer to determine and propose the pricing approach that aligns with their business methods and satisfies all the requirements of RFP Article III - Pricing. Proposals are evaluated based on the criteria stated in the RFP.

End of Addendum

Acknowledgement of this Addendum to RFP 051321 posted to the Sourcewell Procurement Portal on 4/9/2021, is required at the time of proposal submittal.



4/15/2021

Addendum No. 4

Solicitation Number: RFP 051321

Solicitation Name: Public Safety Software

Consider the following Questions and Answers to be part of the above-titled solicitation documents. The remainder of the documents remain unchanged.

Question 1:

We are planning to upload multiple documents for our software products to better present our offerings. Is that acceptable?

Answer 1:

In the competitive process, Sourcewell will not advise a proposer on the content of the proposal. It is left to the Proposer's discretion to determine the information necessary to best describe the offered products and services and satisfy all requirements of the RFP and the Portal questionnaire tables. Proposals are evaluated on the content submitted.

Question 2:

In Questionnaire Table 5, what does "Top 5" mean? Is this top 5 in terms of population size? Dollar amount of contract? Longest standing customers?

Answer 2:

In the competitive process, Sourcewell will not advise a proposer on the content of the proposal. It is left to the discretion of each proposer to determine the information necessary to best demonstrate their past marketplace success and their ability to serve Sourcewell participating entities. Proposals are evaluated based on the criteria stated in the RFP.

Question 3:

We have reseller partnerships, however, we don't intend to involve them in sales through the Sourcewell contract, if awarded. Do we still need to disclose these reseller partnerships in our RFP response?

Answer 3:

It is left to the discretion of each proposer to determine the information necessary to best demonstrate their ability to serve Sourcewell participating entities.

Question 4:

Some of our products require software to be installed as a pre-requisite to use of our products. Our company is not involved in the sale, acquisition or maintenance of this software, and we have found that the majority of our customers already have this software in place. Is it acceptable in our RFP response to simply state this fact? Or does the cost of that item need to be handled in another way? If so, how?

Answer 4:

It is left to the discretion of each proposer to determine and propose the pricing approach that aligns with their business methods and satisfies all the requirements of RFP Article III - Pricing. Proposals are evaluated based on the criteria stated in the RFP.

Question 5:

Our company is currently building products that are not yet ready for market, but they will be before this Sourcewell contract expires. When these products become available, is it possible to add them to an awarded contract through an amendment?

Answer 5:

Refer to the Sourcewell contract template, Section 4 – Product and Pricing Change Requests.

End of Addendum

Acknowledgement of this Addendum to RFP 051321 posted to the Sourcewell Procurement Portal on 4/15/2021, is required at the time of proposal submittal.



4/16/2021

Addendum No. 5

Solicitation Number: RFP 051321

Solicitation Name: Public Safety Software

Consider the following Question and Answer to be part of the above-titled solicitation documents. The remainder of the documents remain unchanged.

Question 1:

Can a Sourcewell awarded contract accommodate a methodology wherein a contract containing T&Cs or attachments is entered into with the Participating Entity at the time of an order?

Answer 1:

Refer to Sourcewell template contract Article 6 – Participating Entity Use and Purchasing, for additional detail on transaction process and documentation. A request for modification to the Sourcewell contract template may only be submitted with a proposal. To request a modification to the template Contract terms, conditions, or specifications, a Proposer may complete and submit the Exceptions to Terms, Conditions, or Specifications Form, which is found as the final Table of Step 1 in the proposal submission process.

Note also that each proposer, in its discretion, will determine the information or supporting documentation necessary to best reflect the proposer's order and service processes, as applicable, and to satisfy all requirements included in the questionnaire tables.

End of Addendum

Acknowledgement of this Addendum to RFP 051321 posted to the Sourcewell Procurement Portal on 4/16/2021, is required at the time of proposal submittal.



4/20/2021

Addendum No. 6

Solicitation Number: RFP 051321

Solicitation Name: Public Safety Software

Consider the following Questions and Answers to be part of the above-titled solicitation documents. The remainder of the documents remain unchanged.

Question 1:

Will there be other public safety software RFPs in the future that are outside the scope of the current RFP?

Answer 1:

The potential for a future solicitation for public safety software with a different description of requested equipment, products, and services is currently undetermined.

Question 2:

Is it possible for vendors to revise their ceiling pricing after award since software business modes change over time?

Answer 2:

For guidance on the process for pricing changes during the contract term refer to Section 4. – Product and Pricing Change Requests in the Sourcewell template contract.

Question 3:

Will there be other public safety software RFPs within the next 4 years and, if so, when?

Answer 3:

Currently undetermined, but typically, Sourcewell would not solicit for solutions within the same requested equipment, products, or services, until just prior to the end of the term of awarded contracts.

Question 4:

How do we mark an answer as confidential in the upload process?

Answer 4:

Refer to RFP Section VI. E. – Disposition of Proposals, for additional guidance on the treatment of materials submitted in response to the RFP.

End of Addendum

Acknowledgement of this Addendum to RFP 051321 posted to the Sourcewell Procurement Portal on 4/20/2021, is required at the time of proposal submittal.



4/26/2021

Addendum No. 7
Solicitation Number: RFP 051321
Solicitation Name: Public Safety Software

Consider the following Questions and Answers to be part of the above-titled solicitation documents. The remainder of the documents remain unchanged.

Question 1:

Will Sourcewell be providing a template to use for the quarterly Sales Activity Report, and is it based on invoicing, PO or payment?

Answer 1:

Refer generally to template contract Section 8. A. – Contract Sales Activity Report, for the description of required content in the Report. A representative of the Sourcewell Supplier Development team will work directly with awarded vendors on the process for completion and submission of required reporting.

Question 2:

Will the awarded vendor be initiating the annual business review?

Answer 2:

A representative of the Sourcewell Supplier Development team will work directly with awarded vendors on the annual business review process during the term of the contract.

Question 3:

Is there a payment schedule for administrative fees, and where should payment for administrative fees be sent?

Answer 3:

Refer to template contract Section 8. B. – Administrative Fee, for the administrative fee due dates and remittance instructions. Administrative fee “[p]ayments must be received

no later than 45 calendar days after the end of each calendar quarter.” Payments are to be mailed to the Sourcewell address, “Attn: Accounts Receivable”, or remitted electronically to Sourcewell’s banking institution.

End of Addendum

Acknowledgement of this Addendum to RFP 051321 posted to the Sourcewell Procurement Portal on 4/26/2021, is required at the time of proposal submittal.



4/28/2021

Addendum No. 8

Solicitation Number: RFP 051321

Solicitation Name: Public Safety Software

Consider the following Questions and Answers to be part of the above-titled solicitation documents. The remainder of the documents remain unchanged.

Question 1:

If a product was submitted in a prior Sourcewell proposal as part of a system, can that same product be proposed again if it is required as part of the new offering?

Answer 1:

The Sourcewell RFP is an open and competitive solicitation process, and each RFP is an opportunity independent of any other prior, current, or future RFP. Each proposer, in its discretion, will propose the equipment, products, and services that it deems to fall within Sourcewell's requested equipment, products, and services as described in the RFP. Only those products within the scope of the RFP will be included in any contract awarded by Sourcewell as a result of the solicitation and each Proposal will be evaluated based on the criteria stated in the RFP.

Question 2:

Will the vendor RFP Response be excluded if the contract terms are only made available to the US market?

Answer 2:

A proposer is not required to serve every geographic region to be considered for award. Each proposal is evaluated based on the criteria stated in the RFP.

Question 3:

What is the estimate of the number of people that would be served by the LMS portion of this RFP?

Answer 3:

Sourcewell utilizes a competitive, solutions-based solicitation approach that is not based on detailed specifications, finite quantities, or pre-determined locations. Sourcewell participating entities include thousands of public agencies located in the United States and Canada. There is no estimate of volume by software segment.

End of Addendum

Acknowledgement of this Addendum to RFP 051321 posted to the Sourcewell Procurement Portal on 4/28/2021, is required at the time of proposal submittal.



5/3/2021

Addendum No. 9

Solicitation Number: RFP 051321

Solicitation Name: Public Safety Software

Consider the following Questions and Answers to be part of the above-titled solicitation documents. The remainder of the documents remain unchanged.

Question 1:

Regarding section 4 (Product & Pricing Changes Requests) of the contract template, is cost of living an acceptable reason for a price increase?

Answer 1:

Sourcewell does not pre-evaluate the justification for a pricing change while a solicitation is pending. An awarded vendor may request a pricing change during the contract term as described in template contract section 4.

Question 2:

Section 8.B (Administrative Fee) of the contract template states that the Vendor must pay the fee no later than 45 calendar days after the end of each calendar quarter. If the Participating Entity pays on 45-day terms, and therefore the vendor has not yet received payment by that time, may the payment be deferred until the next period (as the sale is not legally complete)?

Answer 2:

Refer to template contract Section 8 – Report on Contract Sales Activity and Administrative Fee Payment, for additional details on the required sales activity report, the required report fields, and the process for remittance of administrative fees. A request for modification to the Sourcewell contract template may only be submitted with a proposal. To request a modification to the template contract terms, conditions, or specifications, a proposer may complete and submit the Exceptions to Terms, Conditions, or Specifications Form, which is found as the final Table of Step 1 in the proposal submission process.

Question 3:

Regarding section 13 (Intellectual Property, Publicity, Marketing, & Endorsement) of the contract template, there is no reference to software subscriptions or software licensing even though it is a software solicitation. Would Sourcewell like to provide standard additional language?

Answer 3:

Sourcewell does not plan a revision to the contract template. It is left to the proposer's discretion to determine the proposal content (including necessary or relevant supporting documentation) that best aligns with proposer's offerings and conforms to the guidance in the RFP and the Sourcewell Procurement Portal. Proposals will be evaluated based on the criteria stated in the RFP.

Question 4:

Regarding 18.3 (Commercial Automobile Liability Insurance) of the contract template, may this requirement be waived where it is not applicable?

Answer 4:

This topic is addressed by the Frequently Asked Questions guide posted to the "Bids Homepage" of the Sourcewell Procurement Portal

End of Addendum

Acknowledgement of this Addendum to RFP 051321 posted to the Sourcewell Procurement Portal on 5/3/2021, is required at the time of proposal submittal.



5/5/2021

Addendum No. 10

Solicitation Number: RFP 051321

Solicitation Name: Public Safety Software

Consider the following Question and Answer to be part of the above-titled solicitation documents. The remainder of the documents remain unchanged.

Question 1:

Is it assumed that the person logged into the portal completing the Proposer's affidavit in Step 3, is the person with authority to sign on behalf of the vendor? Or, is the affidavit merely identifying whom within the company has the authority to sign on behalf of the vendor?

Answer 1:

Refer to Step 1 - Table 1, Question 4, and the contents of the Proposer's Affidavit in Step 3. A Proposer's authorized representative is to be identified in Question 4, and must execute or direct the execution of the Affidavit and the submittal of the Proposal.

End of Addendum

Acknowledgement of this Addendum to RFP 051321 posted to the Sourcewell Procurement Portal on 5/5/2021, is required at the time of proposal submittal.



5/6/2021

Addendum No. 11

Solicitation Number: RFP 051321

Solicitation Name: Public Safety Software

Consider the following Questions and Answers to be part of the above-titled solicitation documents. The remainder of the documents remain unchanged.

Question 1:

The size or amount of end users for this bid is not established, so preparing a pricing proposal is a bit difficult. Do you have any helpful suggestions, could we estimate for a sample group of fifty users and project from that sample upwards?

Answer 1:

In the competitive process, Sourcewell will not advise a proposer on the content of the proposal. It is left to the discretion of each proposer to articulate and propose the pricing approach that aligns with their business methods and satisfies the requirements of RFP. Proposals are evaluated based on the criteria stated in the RFP.

Question 2:

Please provide further information on the process by which each submission will be scored and evaluated. Will there be a matrix to sort by type of product proposed?

Answer 2:

Refer to RFP Article VI. – Evaluation and Award, for additional detail on the evaluation process. Proposal evaluation will be based on the scoring criteria identified in the RFP, and the Sourcewell Evaluator Scoring Guide, which is available for viewing or download on the homepage of the Sourcewell Procurement Portal.

Question 3:

Is there a pricing template that will be provided to complete?

Answer 3:

Proposer's complete proposal must be submitted through the Sourcewell Procurement Portal, and all relevant information should be included in the proposal (RFP Section II., G.) It is left to the discretion of each proposer to determine the method it deems best suited to submit its relevant information in a timely fashion through the Sourcewell Procurement Portal.

End of Addendum

Acknowledgement of this Addendum to RFP 051321 posted to the Sourcewell Procurement Portal on 5/6/2021, is required at the time of proposal submittal.